

# TLIS 指標運用暨檢驗品質提升海報投稿辦法

## 一、目的

本會為鼓勵醫學檢驗單位落實填報「台灣臨床實驗室品質指標系列 (Taiwan Laboratory Indicator Series, TLIS)」，並從數據中深入分析問題並進行持續改善，本年度年會摘要投稿活動辦理「TLIS 指標運用暨檢驗品質提升」類別，參與單位可將指標運用於品質改善之成果，投稿發表成研討會格式，以提供各臨床檢驗單位間互相觀摩交流與標竿學習指標運用成功案例。

## 二、徵文主題

運用指標於品質改善 (Data for improvement)

## 三、摘要撰寫格式

1. 以中文或英文書寫均可，內文以純文字為主。
2. 中英文摘要含標點符號、空格、換行；字數限制中文為 1000 字，英文為 300 字。

| 摘要 | 架構   |
|----|--|
| 前言 | <b>Context 改善單位(組別)及對象：</b> <ul style="list-style-type: none"><li>● Describe the department or community where the work was done</li><li>● Describe the team involved and the client/patient group that is the focus of your work</li></ul>  |
|    | <b>Problem 問題：概述介紹您欲改進之具體問題以及其影響層面</b> <ul style="list-style-type: none"><li>● Outline briefly the specific problem or system dysfunction that you aim to improve and how it was affecting client/patient care?</li></ul>  |
|    | <b>Assessment of problem and analysis of its causes 問題評估和原因分析：</b><br>如何具體量測問題?如何讓同仁能於此階段參與?如何進行原因分析?<br>提出什麼解決方案以改善問題? <ul style="list-style-type: none"><li>● How did you quantify the problem?</li><li>● How did you involve your staff at this stage?</li><li>● How did you assess the causes of the problem?</li><li>● What solutions/changes were needed to make improvements?</li></ul> |
| 方法 | <b>Intervention 介入措施：可供其他單位仿效應用或改善品質之方法</b> <ul style="list-style-type: none"><li>● Describe the changes to practice needed to make improvements in care</li><li>● Then describe your proposed change(s) to practice in sufficient detail so that others could reproduce it.</li></ul>   |

| 摘要  | 架構  |
|-----|---|
|     | <p><b>Strategy for change 改變的策略：實施的過程和時間表、如何讓團隊有效參與</b></p> <ul style="list-style-type: none"> <li>● Describe the process and timelines for implementing the change</li> <li>● Outline how you involve staff groups to disseminate the change</li> <li>● Outline the opportunities for feedback from the staff and patient groups involved</li> </ul>   |
| 方法  | <p><b>Measurement of improvement 量測工具：如何量測改變與影響，描述分析方法 and 結果</b></p> <ul style="list-style-type: none"> <li>● Describe your approach to measuring the effect of the change</li> <li>● Include the analytical methods used and the results obtained</li> </ul> <p><b>Please describe how you have involved patients, carers or family members in the project 請描述所有參與計畫之人員職類別</b></p> <ul style="list-style-type: none"> <li>● Outline any involvement from the start of the projected through to the end</li> </ul>   |
| 結果  | <p><b>Effects of changes 改變的影響：介入實施後為病人或臨床單位帶來之影響、問題改善的程度、及過程中遇到的問題</b></p> <ul style="list-style-type: none"> <li>● What was the impact of your changes?</li> <li>● Describe how far this went to resolve the problems that triggered your work</li> <li>● Describe the benefits, actual or anticipated, to client/patient care</li> <li>● Outline the problems encountered during the process of change</li> <li>● If you are presenting longer-term follow-up results, indicate the factors that have led to sustained or spread of improvement over time</li> </ul>   |
| 結論  | <p><b>Lessons learnt 經驗學習：概述此次的經驗學習，或下階段可再調整處；若此改善仍在進行中，可說明預期的挑戰或障礙</b></p> <ul style="list-style-type: none"> <li>● Outline the lessons about the implementation of change that you have learnt from this work?</li> </ul> <p><b>Messages for others 供其他單位參考之寶貴資訊：此次經驗學習中欲分享給其他單位的主要資訊，並描述您此次的改善，對品質或病人安全文化的影響</b></p> <ul style="list-style-type: none"> <li>● Describe the main message from your experience described here that you would like to give to others, or to receive support from others for?</li> <li>● Describe the impact of your changes for clients/patients and for the health care system as a whole</li> </ul> |
| 關鍵字 |   |

(註：格式參考自 BMJ 國際醫療照護品質與安全論壇 (International Forum on Quality and Safety in. Healthcare))

#### 四、審查標準

| 審查項目  | 配分                    |
|---|-----------------------|
| 格式須一律符合上述【三 摘要撰寫格式】，如原著、架構等。                                    | 10%                   |
| 論文主題符合運用品質指標改善之範疇，具有獨特性或創新性之議題。                                 | 30%                   |
| 研究目的、方法、結果與結論段均需載明清楚，尤其在結果段須有具體數據的結果呈現，並有邏輯或因果關係的探討。            | 30%                   |
| 運用台灣臨床實驗室品質指標系列(Taiwan Laboratory Indicator Series, TLIS)」系統中數據 | 30%                   |
| 含「跨部門」合作內容。   | 依跨部門合作內容程度，總分加 5~10 分 |

#### 五、論文獎勵

大會現場依據壁報發表內容，於發表之壁報論文中擇優挑選 10% 獲選為優秀壁報論文獎，每名獎金參千元。